



NATIONAL CORE INDICATORS



National Core Indicators (NCI) is a voluntary effort by public intellectual and developmental disabilities agencies to measure and track their state's performance.



The core indicators are standard measures used across states to assess the outcomes of supports and services provided to individuals and families. Indicators address key areas of concern including employment, rights, service planning, community inclusion, choice, and health and safety.



The consumer survey is the heart of NCI. The face-to-face survey takes about one hour to complete and is conducted in a place chosen by the participant. Information provided is confidential and in no way affects a person's services.

Virginia has participated in this initiative since 2013. This year, adults who use services through the Intellectual and Developmental Disability Waivers, and those who are provided supports and services in training centers, nursing facilities, and community ICFs-IID were randomly selected to participate in the survey. Each selected person receives a letter letting them know that an interviewer will contact them to schedule an interview. A participant may opt out at any time, however, we take great care to explain to each participant the importance of their input for improving supports and services in Virginia.



Please help us spread the word about NCI so professionals, families, and people with disabilities will become more familiar with this valuable initiative.



National Core Indicators is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS), the Human Services Research Institute (HSRI), and participating states (48 including Virginia). In Virginia, the Department of Behavioral Health and Developmental Services (DBHDS) leads the initiative and contracts with the Partnership for People with Disabilities at Virginia Commonwealth University.



You may visit the National Core Indicators website www.nationalcoreindicators.org or the Virginia NCI webpage www.partnership.vcu.edu/nci/ for reports and additional information. You may also contact Kayla Diggs Brody at the Partnership for People with Disabilities by email diggskg@vcu.edu or phone 804-828-9599 if you would like more information about Virginia's initiative.

