Virginia's National Core Indicators Project

2014 Adult Consumer Survey

Summary Report

Prepared by:

Partnership for People with Disabilities
Virginia Commonwealth University

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This report includes information from a sample of adults with intellectual and developmental disabilities (I/DD) who use services from the Intellectual Disability (ID), Individual and Family Developmental Disabilities Support (DD), and Day Support (DS) Waivers; adults who live in state training centers, community ICFs-IID, and nursing facilities; and adults who have recently moved out of state training centers.

Virginia participates in the National Core Indicators (NCI) Project as part of the state’s effort to measure the quality of I/DD services and system performance.

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2014 Adult Consumer Survey: DEMOGRAPHICS

The NCI Survey has 3 sections:
- BACKGROUND is completed by support coordinators, case managers, or social workers
- For SECTION 1, only the person who uses services can respond
- For SECTION 2, the person or a proxy can respond

931 people participated in NCI for FY 2013-14

Participation by Program Group

56% survey participants male, 44% female

64% Caucasian, 32% African-American, 4% "Other" race

56% have a MH diagnosis (mood, anxiety, psychotic, or other MH disorder)

50% are reported to be in excellent or good health

39% of participants have limited or full guardianship

513 people were reported to need support for behavior challenges

Age

Participants’ Other Disabilities

826 people had an intellectual disability

Level of Intellectual Disability

- Mild (23%)
- Moderate (35%)
- Severe (20%)
- Profound (21%)
- Unspecified (2%)

Region

Northwestern
Northern
Southwestern
Central
Eastern
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2014 Adult Consumer Survey: WHERE PEOPLE LIVE

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91% of people said they like where they live

94% statistically significant difference

People who chose their own home like where they live more than people for whom someone else chose their home

A larger percent of people living in a parent/relative home (96%) said they like where they live compared with all other types of homes (88%)

93% of people feel that they have enough privacy in their home

191 people that maybe or definitely would like to live somewhere else

Of those

Support Coordinator Shared Information about Options for Living in Own Home or Apartment
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2014 Adult Consumer Survey: EMPLOYMENT

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88% do not have a paid community job

102 people work in paid community jobs

The average income in a two week period was $141
56% did not make above minimum wage
The average time worked in a two week period is 25 hours

For those who don’t work and responded to the question about wanting to work
44% (N=90) want a job

Of those 90 people who want a job
16 have employment as a goal in their plan

58% (N=45) reported that their support coordinator told them about work options

Other day activities 715 people engage in various types of activities during the day

Day Activities
- 15% paid facility-based work
- 32% unpaid community activity
- 48% unpaid facility-based activity
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2014 Adult Consumer Survey: BEHAVIOR CHALLENGES

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Support Needed to Manage Behavior

60% N=513
Of the people who need some or extensive support,

- 49% take medication for a behavior challenge
- 62% have behavior challenges
- 67% have a MH diagnosis

Where People with Behavior Support Live

More people who need support to manage various types of behavior live in homes with 4 or more people than those who live in homes with 1 to 3 people (65% vs 56%)

There are no significant differences in the percentage of those employed when comparing those who need and those who do not need support for behavior

Community Inclusion
Of people who need some or extensive support, a high percentage:

- Went shopping in the past month (89%)
- Went out for entertainment (77%)
- Went to a restaurant or coffee shop (89%)

Paid community jobs: People with and without behavior supports
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2014 Adult Consumer Survey: SUPPORT COORDINATION (SC)

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931 participated in FY 2013-14

Support Coordination/Plan Development

87% of people helped develop their service plan

69% of people know whom to contact if they have problems with their support coordinator

Support Coordination Assistance

Length of time it takes a services coordinator to get back in touch with a respondent

- 71% Calls Back Right Away
- 21% In Between
- 8% Took a Long Time

94% 3% 3%
I have met my SC

90% 5% 5%
I have a service plan

89% 6% 5%
My SC asked me what I want

My SC helps me get what I need

- 87% Yes
- 9% Maybe
- 4% No

My SC told me about options for working in the community

- 61% Yes
- 10% Maybe
- 29% No

My SC told me about options for own home/apt

- 56% Yes
- 7% Maybe
- 37% No